



**REPORT of
DIRECTOR OF STRATEGY, PERFORMANCE AND GOVERNANCE**

**to
PERFORMANCE, GOVERNANCE AND AUDIT COMMITTEE
09 JUNE 2022**

REVIEW OF CORPORATE PERFORMANCE – QUARTER 4

1. PURPOSE OF THE REPORT

- 1.1 The Corporate Performance framework requires this Committee to undertake a quarterly review of the Thematic Strategies performance, as assurance that performance is being managed effectively to achieve the corporate outcomes as set out in the Council's Corporate Plan 2021 - 2023.
- 1.2 **APPENDIX 1** to this report provides an overview of performance as of the end of Quarter 4 (Q4) (January 2022 – March 2022), illustrating the 2021/2022 End of Year (EOY) position.
- 1.3 Online versions are available to view on the Members' SharePoint site.
- 1.4 **APPENDICES 2,3 & 4** detail the full list of Key Performance Indicators (KPIs) for each strategy, with highlighted changes in readiness for 2022/2023 performance monitoring as demonstrated at the recent member workshop.

2. RECOMMENDATIONS

- (i) That Members review the information as set out in this report and **APPENDIX 1** with priority focus given to the Strategic Outcome level performance;
- (ii) That Members confirm they are assured through this review that corporate performance is being managed effectively;
- (iii) That Members note the KPIs that will be monitored for 2022/2023.

3. SUMMARY OF KEY ISSUES

- 3.1 Since the Corporate strategies were adopted, the Council has had to respond to the local impacts of the Covid-19 pandemic. At all levels in the organisation, this resulted in redeployment and reprioritisation of resources to respond to the community's needs; many of which were not forecast to be priorities.
- 3.2 Any concerns affecting the corporate outcomes are set out in **APPENDIX 1** for the three Thematic Strategies. To summarise:
 - **Overall Place Strategy Performance**
 - Overall, the performance delivery is on-track, there are some conditional elements identified.

- The following outcomes are rated as `at risk`
 - `Delivering the housing the District needs` is at risk mainly due to the Five Year Housing Land Supply (5YHLS), however there are appropriate action plans and working group activity to progress and bring the outcome back on track.
 - The affordable homes KPI data has been subject to a data review and cleanse to enable the correct data to be submitted to DEFRA. All data within the report is correct as of 21 April 2022.
- **Overall Prosperity Strategy Performance**
 - Work continues to progress, there are some conditional elements identified.
 - The following outcomes are rated as `at risk`
 - `Enabling future economic investments and new jobs` is at risk due to resource diversions of COVID, work is ongoing to address this.
 - `Enhancing & Promoting the Districts visitor economy` is at risk due to resource diversions of COVID, work is ongoing to address this.
- **Overall Community Strategy Performance**
 - Work continues to progress positively. Overall, the performance delivery is on-track, there are some conditional elements identified.

3.3 The following KPIs have been annotated as 'At Risk' for Q4/EOY:

Place Thematic Strategy KPIs	At Risk	<ul style="list-style-type: none"> • Five Year Housing Land Supply Statement updated and Published
Prosperity Thematic Strategy KPIs	At Risk	<ul style="list-style-type: none"> • Business satisfaction with MDC services • Build & Deliver Maldon District Investment Prospectus • Business Benefit through tourism activity
Community Thematic Strategy KPIs	At Risk	<ul style="list-style-type: none"> • None

4. CONCLUSION

- 4.1 Most of the reported performance measures at Q4 are on track despite resource re-direction due to Covid-19. Work is ongoing to address areas of delivery risk.
- 4.2 Officers will continue to analyse the impact of COVID 19 on the strategies, and where necessary support recovery progress.

5. IMPACT ON STRATEGIC THEMES

- 5.1 It is important that performance is monitored and managed effectively, to ensure that Maldon District Council progresses towards and/ or achieves its stated outcomes.

6. IMPLICATIONS

- (i) **Impact on Customers** – Performance management covers the monitoring of corporate outcomes. The Corporate Plan includes delivery for our customers.
- (ii) **Impact on Equalities** – None.
- (iii) **Impact on Risk** – If performance is not managed effectively by the Council, it puts the Council's corporate outcomes' delivery at risk and increases unnecessary exposure to potential, operational, reputational, or regulatory consequences.
- (iv) **Impact on Resources (financial)** – All performance management is undertaken within existing planned budgets.
- (v) **Impact on Resources (human)** – All performance management is undertaken within existing planned budgets.
- (vi) **Impact on the Environment** – None.
- (vii) **Impact on Strengthening Communities** – None.

Background Papers: None.

Enquiries to: Paul Dodson, Director of Strategy, Performance and Governance.